



# Basement Flooding Questionnaire

To complete the form, download it and fill in the PDF or print. PLEASE PRINT

## PERSONAL INFORMATION

Name\* \_\_\_\_\_  
(Last) (First) (Middle)

Address \_\_\_\_\_  
(House No.) (Street) (Length of Time at This Address)

Phone Numbers\* \_\_\_\_\_  
(Home) (Cell)

Email Address\* \_\_\_\_\_

*\* Optional*

At the address listed above (check all that apply):

- I have experienced flooding. If yes, how many times? \_\_\_\_\_
- I have not experienced flooding.
- Water flows and accumulates in my front or back yard (yard flooding).
- Water backs up through a basement floor drain.
- Water comes through the structure via walls or windows.
- My street becomes flooded and impassible.
- Other. Please describe: \_\_\_\_\_

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# BASEMENT/INTERIOR FLOODING (Answer all that apply)

Appearance of the intruding water (check all that apply):

- Clear with minimal odor.
- Muddy with minimal odor.
- Dark with a strong sewer odor.
- Muddy with strong sewer odor.
- Other. Please describe: \_\_\_\_\_  
\_\_\_\_\_

How deep was the water during the largest flooding occurrence (inches/feet)? \_\_\_\_\_

How long does the flooding last (hours/days)? \_\_\_\_\_

How many neighbors experience the same issue? \_\_\_\_\_

Interior flooding water entrance, i.e., from where? (check all that apply):

- Floor drains
- Cracks in walls or floors
- Unknown
- Toilet, sink or tub
- Windows or doors

What is the frequency of the interior flooding events per year? \_\_\_\_\_

How many years have these flood events been occurring? \_\_\_\_\_

How would you rate this problem (severe/nuisance)? \_\_\_\_\_

Does the interior flooding cause damage? If yes, please describe: \_\_\_\_\_  
\_\_\_\_\_

Please describe the severity of the worst flood event during your occupancy at this address (date, depth, time and longevity):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## PROPERTY CHARACTERISTICS (Check all that apply)

- Property has a basement.
- The living space is at least 3 feet below the ground level (i.e. split level home).
- Property sits on a slab or has a crawl space.
- Property has a drainage ditch or swale.
- Property has a sump pump.
- Property has no sump pump.
- Property has a buried storm sewer pipe.
- The home is connected to a sanitary sewer.
- The home has a septic tank and a leach field.
- The home is connected to a storm sewer.
- The home is not connected to a storm sewer.
- The driveway is sloping downward to a lower level.
- Foundation perimeter drains are connected to the sanitary sewer.
- Foundation perimeter drains are connected to the storm sewer.
- Roof and gutter drains (downspouts) are connected to the sanitary sewer.
- Roof and gutter drains (downspouts) are connected to the storm sewer.
- Yard grading slopes towards the house.
- Yard grading is flat, producing ponding in your yard.
- The property has a curb and gutter at the street.
- There is a grate topped catch basin near the street (no curb/gutter).
- The property has a roadside ditch at the street with a culvert running under the driveway.
- The property is a single family home.
- The property is a multi-family home.
- The property is in a private subdivision.
- The property is for commercial use.
- The house has a check valve (back flow/one-way valve) on the sanitary sewer connection.
- The house has a check valve (back flow/one-way valve) on the storm sewer connection.
- The house does not have a check valve (back flow/one-way valve).
- The garage floor drain is connected to the storm sewer.
- The garage floor drain is connected to the sanitary sewer.
- I do not know how the garage floor drain is connected.
- The garage has no floor drain.

## SUMP PUMP (Check all that apply)

- Property has a sump pump.
- Property has no sump pump.
- My sump pump has failed during a basement flood event.
- My sump pump was working when the basement flooding occurred.
- I have a back-up sump pump and the basement still flooded.
- I routinely perform sump pump inspections.
- I did not have a back-up sump pump when my basement flooded.
- Other. Please describe: \_\_\_\_\_  
\_\_\_\_\_

Please describe the material your sump pump is made of, manufacturer and horsepower rating:

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## MISCELLANEOUS (Check all that apply)

- I have had my plumbing camera-ed to ensure there are no cracked or blocked footer tile/drains.
- I have NOT had my plumbing camera-ed and/or inspected.
- I have made changes to the original landscape (or original grading).
- I have not made changes to the original landscape (or original grading).
- Storm or sewer alterations have been made in my area.

Please describe in detail any other comments or concerns with flooding issues:

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State briefly what you consider to be the cause of the flooding below (description/sketch):

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Please sketch:



Please deliver this questionnaire and all attachments to the Public Works Department, 150 Avon Belden Road, Avon Lake, OH 44012 or scan and email to [jrreitz@avonlake.org](mailto:jrreitz@avonlake.org).

Name (Please print) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_